LINDA OLUSEGUN

Flight Attendant

SUMMARY

I am an energetic individual passionate about aviation and airline. I am very enthusiastic about customers satisfaction which is what motivates me to provide exceptional customer service. I have a certification in CPR, which I believe will help me perform better.

**WORK EXPERIENCE**

**National Airline Coventry**

*Flight Attendant Intern*

* Provide hospitality and customer service to passengers.
* Greet passengers, monitor carry-on baggage, and direct passengers to assigned seats.
* Provide hospitality and customer service to passengers.
* Provide hospitality and customer service to passengers.

**Brima Airline, Lagos.**

*Customer Service Intern*

* Greet and welcome customers that walk in.
* Find out customers' request and direct them to the right place.
* Answer customer questions on social media platforms.
* Book appointment for visitors and customers.
* Assist the customer support team on specific tasks***.***

**EDUCATION**

**TECHNICAL SKILLS**

**Opal Secondary School**

*Secondary School Certificate*

*2006 - 2012*

**University of Benin**

*BSc. Mass Communication*

*2013 - 2017*

PROBLEM SOLVING SKILLS

COMMUNICATION SKILLS

NUMERACY SKILLS

INTERPERSONAL SKILLS

**Jan. 2018 – Dec. 2018**

**January 2019 - Date**